

QUALITY & WARRANTY

PA KITCHEN & FURNITURE devotes to offering cabinet products with top quality and satisfying after-sales service.

DURABLE KITCHEN

Quality door hinges can endure -

100,000+ cycles of operation;

35 kg static load capacity;

30+ hours of acid salt-spray (ASS) test.

HEALTHY KITCHEN

A healthy kitchen is one in which the materials and methods of installation are free of harmful carcinogens – in addition to always being sturdy and durable. PA Kitchen & Furniture uses FSC-Certified/ California Air Resource Board (CARB)/ E1 classification level of formaldehyde wood materials to help reduce any toxic fumes often used to build a kitchen.

CERTIFIED BY



COVERAGE

1. Products produced and purchased from PA Kitchen & Furniture or authorized agents/dealers;
2. Products with the defect occurred during installation under normal condition;
3. Products with components defected under normal use, service and maintenance.

WHAT IS NOT COVERED?

1. Defects occur during the improper installation;
2. Defects occur during the improper use;
3. Slight color variations for repair or replacement parts that may occur over time;
4. Damages or defects related to improper handling, storage, misuse, alterations or product used for any purpose other than normal use;
5. Labor, installation or transportation costs or any responsibility for damages without coverage.

CLAIM PROCEDURE

1. List specifically with photos and descriptions of the defect;
2. Contact your sales representative from PA Kitchen & Furniture or authorized agents/dealers;
3. Case investigation and replace defective parts with parts of equal or greater value.